

Limited

Warranty Service



Valid only in the Contiguous United States & Partial Canada*

1 Year Limited Parts/Repair Warranty

- Hakka Brothers Corp® provides a limited parts/repair warranty for products within 1 year (365 days) from the date of purchase.

Coverage Limitations

What is Covered:

- Defects in material or workmanship.
- Malfunctions or failures that occur during normal use.

What is Not Covered:

- Misuse, abuse, or neglect.
- Improper electrical connection & power failure.
- Accidents, fire, flood, or other natural disasters.
- Improper maintenance, including lack of preventive care & cleaning.
- Unauthorized alterations or repairs.

The policies above applies to the **purchaser**. The purchaser must provide **proof of purchase** (receipt or invoice).

Warranty Inquires Contacts

- For any questions or concerns regarding this warranty, please reach out to our Customer Service team:
 - **Email** order@hakkabros.com
 - **Visit** <https://hakkabros.com/pages/contact-us>
 - **Call** 800-960-7618 or +1 510-838-5973

Our team is here to assist you and ensure you have a satisfactory experience with Hakka Brothers Corp®.



*Partial Canada only include provinces of BC, AB, SK, MB, ON, & QC.